

# MBA's Mortgage Operations Conference 2010

Gaylord Texan Hotel  
and Convention Center  
Dallas, Texas  
September 19–21, 2010

## Conference Registration / Hotel Accommodations Information

### Five Easy Ways to Register

**Online** (Credit card)  
<http://store.mortgagebankers.org>

**Fax** (Credit card)  
(202) 289-0671

**Phone**  
(800) 793-6222, select option 3  
Monday–Friday, 9:00 a.m.–5:00 p.m. ET

**Mail\***  
Payable to: Mortgage Bankers Association  
Mail to: Mortgage Bankers Association  
PO Box 10448  
Uniondale, New York 11555-0448

**Express Mail\***  
Payable to: Mortgage Bankers Association  
Mail to: Citi  
1 RXR Plaza  
Lockbox Lower Level  
WLBX # 10448  
Attn: J. Brady / N. Richards  
Uniondale, NY 11555  
(800) 793-6222, select option 3

\* Use Express Mail for overnight deliveries to meet registration cutoff dates when applicable. Express Mail only ensures postmark date for registration fees.

Please allow 3–5 business days for processing and confirmations.

### For More Information

**Speaking Opportunities:**  
Norm Edwards, (202) 557-2793

**Sponsorship Opportunities:**  
Mark Brady, (202) 557-2790

**Web site:**  
[www.mortgagebankers.org](http://www.mortgagebankers.org)

### Conference Registrant Information

Registering online is easy with our enhanced features. Simply visit [www.mortgagebankers.org](http://www.mortgagebankers.org) and click *Conferences & Events*.

*Note:* Registrant badges can only be picked up by the registered individual unless prior arrangements have been made.

### Important Conference Deadlines to Remember

*August 20:* Early conference registration / final registration list / substitutions

*August 27:* Cutoff for hotel rooms

In order to receive your registration confirmation in time, register before *August 20*. If you do not receive your registration confirmation within seven days, please call MBA at (800) 793-6222, select option 3.

### Substitutions

Send requests in writing to the attention of "Registration Substitutions" and include a \$50 processing fee. You may email your substitution request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org).

In order to guarantee that your name will appear on the Final Registration List, substitutions must be received by *August 20*. After *August 20*, all substitutions must be done on site.

### Cancellations and Refunds

Cancellations received on or before *August 20*: Full refund minus \$50 processing fee

Cancellations received *August 21–September 10*: 50 percent penalty applied to all registration cancellations

*September 10*: No refunds made after this date

Cancellation requests should be sent to the attention of "MBA Cancellations." You may email your substitution request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org). In the unlikely event of program cancellation, MBA will refund 100 percent of registration fees paid. MBA assumes no liability for any penalty fees on airline tickets, deposits for hotel accommodations or any other fees, charges, penalties or other incidental costs that a registrant might incur as a consequence of a program cancellation.

### Travel Information

Please contact Travel Incorporated, MBA's official travel agency, to take advantage of special discounts on airfare and car rentals. You can make your travel arrangements Monday through Friday, 24 hours a day. A proposed schedule will be sent to you immediately. Reservations will include 5–10 percent savings depending on the destination and meeting. You may also call our official air carriers and car rental agencies directly.

To contact Travel Incorporated, call (800) 524-3002. If not using Travel Incorporated please use the codes below when making travel arrangements to ensure that you receive the appropriate discounts.

### Airfare Discounts

Please ask your travel or airline agent to use the following airline code when making your MBA travel arrangements. Using the appropriate airline code will ensure discount savings for you and help MBA track its airline volume.

**American:** (800) 433-1790;  
Airline Code number: 20837

### Car Rental Discounts

MBA members can obtain discounts by contacting the car rental agency directly and providing the identification number.

**Avis:** [www.avis.com](http://www.avis.com); (800) 831-8000;  
Avis Worldwide Discount number: A369400

**Budget:** [www.budget.com](http://www.budget.com); (800) 527-0700;  
Budget Discount number: T495200

**Hertz:** [www.hertz.com](http://www.hertz.com); (800) 654-2200;  
Hertz Discount number: 316138

### Hotel Information

The cutoff date for discounted hotel rates is *August 27*. This does not ensure availability of rooms. If rooms are available until *August 27*, you will receive the discounted hotel rate. After *August 27*, reservations are accepted on a space available basis only, and you may be charged the regular hotel rate. In order to receive MBA's special negotiated room rate, you must contact the Gaylord Texan Hotel and Convention Center by phone or fax and state that you will be attending MBA's Mortgage Operations Conference 2010.

Gaylord Texan Hotel and Convention Center  
1501 Gaylord Trail  
Grapevine, TX 76051  
Phone: (866) 782-7897  
Fax: (817) 778-1001

MBA discount rate: \$159 / night, single / double  
+\$15 resort fee

Hotel cutoff: *August 27, 2010*



# MBA's Mortgage Operations Conference 2010 Registration Form

Gaylord Texan Hotel and Convention Center Dallas, Texas September 19–21, 2010

## Registration Fee

Early registration received with payment **by August 20, 2010:**

MBA Member\* \$885  Nonmember \$1,150

Regular registration received with payment **after August 20, 2010:**

MBA Member\* \$1,150  Nonmember \$1,395

## Attend two events at the same location and save 35%

### MBA's Quality Assurance & Residential Underwriting Conference 2010

Gaylord Texan Hotel & Convention Center — September 22–24

Early registration for both conferences received **by August 20, 2010:**

MBA Member\* \$1,125  Nonmember \$1,495

Regular registration for both conferences received **after August 20, 2010:**

MBA Member\* \$1,388  Nonmember \$1,814

## Registrant Information

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly. Photocopy entire form for additional registrations.

Mr.  Ms.

First Name MI Last Name Nickname for Name Badge

Title Customer ID Number\*\*

Company Name

Company Address

City State Zip Business Phone Business Fax

Email Address (please provide to receive confirmations via email) Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

\* Subject to Membership Verification.

\*\* To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

## Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my:  American Express  MasterCard  VISA  Discover

Credit Card Number Expiration Date

Name as it Appears on Card Amount of Charge\*

Address (If different from above)

Signature

## Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you:  Male  Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

Hispanic / Latino

Black / African-American

Asian / Asian-American / Pacific Islander

Native Hawaiian / American Indian / Native American

White / Caucasian

None of the above: \_\_\_\_\_

Please return this form with proper payment to Mortgage Bankers Association.

See **Five Easy Ways to Register** for address information.

**FOR OFFICE USE ONLY ATTN: DEPARTMENT 1—Meetings Meeting # M2002038 Source Code WB CMB 2 Pts.**

ID Co ID Order # Operator Date